

## IT MANAGER APPLICANT QUESTIONS

---

### **First and Last Name:**

Thank you for your interest in joining our team! To help us better understand your qualifications and experience, please complete the following questionnaire and submit this with your online application. Your responses will provide valuable insights into your skills and expertise in key areas related to this role. Please select the option that best reflects your experience for each question, and feel free to provide additional details if necessary. Your candid and accurate answers will assist us in assessing how your strengths align with the responsibilities of the position.

1. How would you describe your experience managing physical and virtual Windows Server environments, including configuration, monitoring, and maintenance?
  - Have successfully managed diverse server environments, ensuring reliability and optimal performance.
  - Have some experience managing server environments under supervision or with guidance.
  - Minimal exposure to server management but eager to develop these skills.
  
2. What is your experience providing technical support to internal users and troubleshooting IT systems?
  - Regularly provide direct technical support, resolving complex issues efficiently.
  - Have provided technical support for basic issues but require assistance for complex troubleshooting.
  - Minimal experience providing IT support but willing to learn and develop this skill.

3. How proficient are you with Active Directory, including user management, Group Policy, and organizational units (OUs)?

- Confidently manage Active Directory, including creating and enforcing complex Group Policies.
- Comfortable with basic Active Directory tasks but need guidance for advanced configurations.
- Minimal exposure to Active Directory but eager to gain expertise.

4. Describe your experience with automation and scripting, such as using PowerShell for administrative tasks.

- Regularly create and implement advanced scripts to automate administrative processes.
- Have used scripting for basic tasks but need additional training for complex automation.
- Minimal exposure to scripting but eager to learn and develop skills in this area.

5. How familiar are you with managing DNS configurations and Network Policy Server (NPS) settings?

- Regularly manage DNS and NPS, ensuring secure and effective configurations.
- Have worked with DNS or NPS under guidance but require support for advanced tasks.
- Minimal exposure to DNS and NPS but eager to gain expertise.

6. What is your experience with deploying and managing applications and operating systems using System Center Configuration Manager (SCCM)?

- Proficient in deploying and managing applications, updates, and operating systems with SCCM.
- Have some experience with SCCM but require guidance for advanced deployments.
- Minimal experience with SCCM but eager to learn.

7. How would you describe your understanding of IT security best practices and compliance?

- Consistently apply IT security best practices, ensuring compliance across all systems.
- Familiar with basic security principles but require additional training for complex systems.
- Minimal exposure to IT security but motivated to develop expertise in this area.